



Name: Nadia

Apprenticeship: Certificate III Business

Completed Citi New Recruits Program Phase IV

Nadia is looking forward to building a career in recruitment and human resources. Through her traineeship with WPC Group, the 21-year-old is currently working toward a Certificate III in Business.

For Nadia, work-based learning has been the ideal way to gain experience and build skills for the future. "I finished year 12 and tried university, but it wasn't for me," she said. She began looking for work but found it difficult to land a job without prior experience or qualifications.

"I was sitting on my couch after being rejected after a job interview for having no experience and my mum suggested a traineeship," Nadia recalled. That's when Nadia found out about the Citi New Recruits program, which she completed in October 2016.

Citi New Recruits was the opportunity Nadia needed to start developing workplace skills. "It really helped me," she said. "The mock interviews helped with gaining confidence and the soft skills that are vital for securing employment."

At WPC Group, Nadia works closely with the recruitment team. She is responsible for phone screening applicants and booking them in for interviews. She also does data entry, runs applicant background checks and prepares employment emails, in addition to any other tasks that may come up to support the recruitment team.

Nadia has found that having a positive attitude and being keen to learn and ask questions are important to her success. She's enthusiastic about learning and gaining experience in the workplace at the same time.

"I was really lost before this traineeship," Nadia said. "I feel like I have a purpose in life now. Getting up in the morning and people being dependent on you, it's a great feeling. It's also great to have money in my account and help my family out."

**For further information please contact:
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